Clerical and Office Branch Office Machine Operation Group Information Entry Series

INFORMATION ENTRY OPERATOR

08/91

Summary

Under close supervision, follows well-defined procedures to enter, store, and retrieve information using data processing equipment such as microcomputers or CRT terminals; performs related work as required.

Typical Duties

Enters, revises, retrieves and prints records, reports, correspondence, financial data, and other information and documents, using closely defined or pre-formatted screens or coding structures.

Inspects source documents or other media; corrects minor errors and refers more complex errors to supervisor.

Reviews print-outs or other computerized data for completeness and accuracy.

Performs moderately complex office and clerical duties as assigned.

Skill in the operation of data entry keyboard and related office equipment.

Minimum Qualifications

<u>Training and Experience</u>: Graduation from high school or G.E.D. and three years clerical work experience including one year operating information processing equipment; or an equivalent combination of training and experience.

Knowledge, Abilities and Skills: Good knowledge of the operation of microcomputers or mainframe terminals; good knowledge of office procedures and practices.

Ability to encode data rapidly and accurately and locate errors; ability to follow oral and written instructions; ability to work effectively with fellow employees.

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